

Privacy Policy

This Privacy Policy of Mobbot SA, Route de la Glâne 26, CH-1700 Fribourg ("Mobbot", "we", "us" or "our") ("Mobbot", "we", "us" or "our") describes the manner in which personal data is processed through the website <https://en.themobbot.com> and any of its products or services (collectively, the "website" or "services").

The website is subject to Swiss data protection law, particularly in accordance with the Swiss Federal Data Protection Act [*Loi fédérale sur la protection des données*, LPD]. The EU recognizes that Swiss data protection law guarantees adequate data protection.

We thank you for your interest in our company. Data protection is particularly important to us. Use of the Mobbot website is generally possible without providing any additional personal data. If a person would like to make use of specific services provided by our company through our website, additional processing of personal data may be required, however. If such additional processing of personal data is required or there is no other legal basis for such processing, we will generally obtain the consent of the data subject.

Personal data, such as the name, address, email address or phone number of a data subject, are always processed in accordance with the statutory data protection requirements. This Privacy Policy is intended by our company to inform the public about the type, scope and purpose of the personal data collected, used and processed by us. Furthermore, this Privacy Policy explains to data subjects the rights to which they are entitled.

Mobbot has implemented numerous technical and organizational measures as the controller responsible for processing in order to ensure the smoothest possible protection of personal data processed through this website. However, internet-based data transmissions generally have security vulnerabilities so that absolute protection cannot be guaranteed. For this reason, every data subject is also free to transmit personal data to us by alternative means, such as by phone.

1. Contact Details of Controller and Data Protection Advisor in the event of Data Protection Questions

The controller within the meaning of the law is Mobbot SA. Data protection inquiries can be sent to us directly by mail, phone or email together with a copy of the ID or passport enclosed for identification of the inquiring person:

Mobbot SA
Route de la Glâne 26
CH-1700 Fribourg
Switzerland

Agnès Petit
Phone +41 26 422 10 60
agnes.petit@mobbot.ch

2. Collection and Storage of Personal Data and the Type and Purpose of its Use

a) Visiting the Website

When you visit our website at <https://en.themobbot.com>, the browser used on your device automatically sends information to the server of our website. This information is then saved temporarily in a so-called log file. The following information is recorded without any action being taken by you and saved until automatic erasure:

- IP address of the requesting computer
- Date and time of access
- Name and URL of retrieved file
- Website from which access takes place (referring URL)
- Browser used and possibly the operating system of your computer and the name of your access provider

The aforementioned data is processed by us for the following purposes:

- Guarantee of smooth connection to the website
- Guarantee of convenient use of our website
- Analysis of system security and stability
- Other administrative purposes

Under no circumstances do we use the collected data for the purpose of drawing conclusions about your person. Furthermore, we also use cookies (see Section 5 below) and analytics services (see Section 6 below) when you visit our website.

b) Using our Contact Forms

If you have questions of any kind, we offer you the opportunity to contact us by using the forms provided on our website. When you use these forms, we must receive the following information to know who sent the request and to respond to it (*mandatory information):

Contact us (general contact form):

- Name*
- Surname*
- Email address*
- Subject and
- Message

Submit my request (Transfer my 3D Files):

- Email address*
- 3D Files*

Submit my request (3D Configurator):

- Name*
- Surname*
- Company* and
- Email address*

Ask for a demo:

- Company
- Name*
- Surname*
- Email address
- Subject and
- Message

The personal data we collect for the use of the contact forms are automatically erased after the request you have made has been handled.

3. Sharing of Data

Transmission of your personal data to third parties for purposes other than those listed below does not take place. We only transmit your personal data to third parties, if:

- you have given your explicit consent to such,
- this is required to assert, exercise or defend against legal claims and there is no reason to assume that you have an overriding interest worthy of protection in not having your data shared,
- in the event that there is a statutory obligation to transmission, and if
- it is permitted by law and required for the processing of contractual relationships with you.

4. Cookies

We use cookies on our website. These are small files that your browser generates automatically and are saved on your device (laptop, tablet, smartphone, etc.) if you visit our website. Cookies do not cause any damage to your device, do not contain any viruses, Trojan horses or other malware.

The cookie stores information that is produced in connection with the specifically device used. This does not mean, however, that we obtain direct knowledge of your identity.

Most browsers accept cookies automatically. You can configure your browser so that no cookies are saved on your computer or you always receive a warning before a new cookie is placed.

5. Analytics Tools

The analytics and tracking measures listed below and used by us are used for the need-based design of our website and for ensuring the ongoing optimization of our website. Furthermore, we use the tracking measures to record the use of our website statistically and to analyze this for the purpose of optimizing our offer for you.

The respective data processing purposes and data categories can be found in the corresponding tracking tools.

a) Google Analytics

For the purpose of need-based design and ongoing optimization of our website, we use Google Analytics, a web analysis service provided by Google Inc. (<https://about.google/intl/en/>, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA; hereinafter "Google").

In this connection, pseudonymized use profiles are created and cookies (see Section 4) are used. The cookie-generated information on your use of this website, such as the following are transmitted to a Google server in the USA and stored there:

- Browser type/version
- Operating system used
- Referrer URL (the previously visited page)
- Host name of the accessing computer (IP address)
- Time of the server request

The information is used to analyze use of the website, to compile reports on website activities and to provide other services connected with website use and internet use for the purposes of market research and the need-based design of these website pages. This information is also transmitted to third parties, if this is

required by law or if third parties process this data on a contract basis. Under no circumstances will your IP address be combined with other Google data. The IP addresses are anonymized so that assignment is not possible (IP masking). You can prevent the installation of cookies by making adjustments to your browser software; however, we would like to remind you of the possibility that not all the functions of this website will be available in full in this case. You can also prevent the recording of the data generated by the cookie and related to your use of the website (including your IP address) as well as the processing of this data by Google if you download and install a browser add-on: <https://tools.google.com/dlpage/gaoptout?hl=en>

An alternative to the browser add-on, especially for browsers on mobile devices, is to prevent the Google Analytics recording by clicking on this link. An opt-out cookie is placed to prevent the future recording of your data when visiting this website. The opt-out cookie only works in this browser and only for our website and is stored on your device. If you erase the cookies in this browser, you must place the opt-out cookie again. You will find information on data protection related to Google Analytics, for example, in Google Analytics help (<https://support.google.com/analytics/answer/6004245?hl=en>). You will find additional information on data protection at Google under the following link: <https://policies.google.com/privacy?hl=en&gl=en>.

b) Google Tag Manager

We use Google Tag Manager. The provider is Google Inc. (<https://about.google/intl/en/>, 1600 Amphitheatre Parkway, Mountain View, CA 94043, USA). Google Tag Manager is a solution that allows marketers to manage website tags through one interface. The tool itself (which implements the tags) is a cookie-less domain and does not collect any personal data. The tool takes care of triggering other tags, which in turn may collect data. Google Tag Manager does not access this data. If a deactivation has been made at the domain or cookie level, it will remain in place for all tracking tags implemented with Google Tag Manager. You will find additional information on data protection at Google on the following website: <https://policies.google.com/privacy?hl=en&gl=en>.

c) Newrelic.com

On this website we use a plugin of the web analysis service of New Relic. It allows us to collect statistical evaluations about the speed of the website, determine whether the website can be called and how fast the respective page is displayed when called. This service is provided by New Relic Inc. (188 Spear Street, Suite 1200 San Francisco, CA 94105, USA; "New Relic"). New Relic uses cookies. When a user calls up a website that contains a plugin from New Relic, his browser establishes a direct connection with New Relic's servers. By integrating the plugin, New Relic receives the information that a user has called up the corresponding page of the offer. If the user is logged in to New Relic, New Relic can assign the visit to his account with New Relic. If a user is not a member of New Relic, however, New Relic stores his IP address. The purpose and scope of the data collection and the further processing and use of the data by New Relic, as well as the related rights and settings options for protecting the privacy of users, can be found in the privacy policy of New Relic: <https://newrelic.com/privacy>. If a user is a member of New Relic and does not want New Relic to collect data about him or her via this offer and link it to his or her membership data stored at New Relic, he or she must log out of New Relic before visiting the website. You can object to the collection and storage of data for the purpose of web analysis at any time with future effect by deactivating cookies in your browser settings. To do this, consult the corresponding help file or help function of your browser.

6. Social Media Plugins

On our website, we use social media plugins for the social networks LinkedIn, Instagram, Twitter and YouTube to increase awareness of our company. The responsibility for operation in conformity with data protection is ensured by the respective provider. These plugins are integrated through the so-called two-click method to

ensure the best-possible protection for visitors to our website.

a) LinkedIn

We use components of the LinkedIn network on our website. LinkedIn is a service of LinkedIn Corporation, 2029 Stierlin Court, Mountain View, CA 94043, USA. On each individual visit to our website with such a component, this component causes the browser used by you to download a certain representation of the LinkedIn component. This process informs LinkedIn about the specific page of our website that you just visited. If you click on the LinkedIn "Recommend Button" while you are logged into your LinkedIn account, you can link the content of our pages to your LinkedIn profile. This allows LinkedIn to assign the visit to our website to your LinkedIn user account. This information is usually transmitted to a LinkedIn server in the USA and stored there. We have neither influence on the data that LinkedIn has collected nor the scope of the data collected by LinkedIn. We also do not know about the content of the data transmitted to LinkedIn. You can find details on LinkedIn's data collection and your rights and settings options in LinkedIn's privacy policy. You will find this information at <https://www.linkedin.com/legal/privacy-policy>.

b) Instagram

Some of our social networking sites Instagram (Instagram Inc., 1601 Willow Road, Menlo Park, CA, 94025, USA) are also integrated on our website. The Instagram plugin can be recognized by the "Instagram button" on our website. If you click on the Instagram button while logged in to the Instagram account, you can link the contents of our websites to your Instagram profile. This allows Instagram to associate the visit to our pages with your user account. We point out that as a provider of our website we do not receive any knowledge of the content of the transmitted data and their use by Instagram. For more information on the Instagram privacy policy, please visit www.instagram.com/about/legal/privacy.

c) YouTube

Our website uses plugins under / or content from YouTube (belonging to Google Inc., 1600 Amphitheater Parkway, Mountain View, CA 94043, USA). When you open our website, it connects directly to the servers of YouTube through your browser. This will transmit to YouTube the information that you have accessed our website. If you are logged in to your YouTube account, your visit to our website, as well as all of your interactions with the plugin (eg, clicking the YouTube button), can be associated with your YouTube profile and saved to YouTube - even if you have not YouTube profile, it can not be ruled out that YouTube will save your IP address. Please also note the YouTube privacy policy: www.google.com/intl/en/policies/privacy. To prevent YouTube from collecting the data when you visit our website, log out before visiting YouTube. To prevent YouTube from gaining general access to your information about websites, you can exclude YouTube plugins with an add-on for your browser (e.g., www.youtube.com/user/disconnecters).

d) Twitter

Functions of the Twitter service are included on our website. These features are provided by Twitter Inc., Twitter, Inc. 1355 Market St, Suite 900, San Francisco, CA 94103, USA. By using Twitter and the "Re-Tweet" function, the websites you visit are linked to your Twitter account and shared with other users. This data is also transmitted to Twitter. We point out that as a provider of our website we are not aware of the content of the transmitted data and their use by Twitter. For more information, see the Twitter Privacy Policy at www.twitter.com/privacy. You can change your privacy settings on Twitter in the Account Settings at www.twitter.com/account/settings. To prevent Twitter from collecting data when you visit our website, log out before visiting Twitter. In order to prevent Twitter from accessing your personal information via internet pages, you can exclude Twitter social plug-ins with an add-on for your browser (eg "Twitter Blocker", www.disconnect.me).

7. Rights of Data Subjects

You have the right to:

- Request information about your personal data processed by us. In particular, you can request information about the identity and contact details of the controller, the processed personal data in and of itself, the processing purpose, the storage period for the personal data or the criteria for determining this period, the available information on the origin of the personal data, if such data were not procured from the data subject, possibly the presence of an automated individual decision and the logic on which the decision is based, as well as the recipients or categories of recipients to whom personal data are disclosed and the information in connection with any contract data processing.
- Immediately request the rectification of your unimportant personal data or the completion of personal data stored by us.
- Request the erasure of your personal data stored by us, unless processing is required for the exercising of the right to freedom of speech and information, for fulfillment of a legal obligation, for reasons of public interest or the assertion, exercise or defense of legal claims.
- Request the restriction of processing of your personal data if the accuracy of the data is disputed by you, the processing is unlawful, but you have refused their erasure and we no longer need the data, but you need them to assert, exercise or defend legal claims or you have objected to processing.
- Receive your personal data that you have provided us in a structured, common and machine-readable format, or request transmission to another controller.
- Withdraw your consent given to us at any time. The consequence of this will be that the data processing that is based on this consent may not continue in the future.
- To lodge a complaint with a supervisory authority. You can generally contact the responsible supervisory authority or our company headquarters in this regard.

8. Right to Object

You have the right to object to the processing of your personal data if there are grounds for doing so that arise from your particular situation or if the objection is aimed at direct advertising. In the latter case, you have a general right to object, which will be implemented by us without specifying a particular situation. If you would like to exercise your right of withdrawal or right to object, you only need to send an email to agnes.petit@mobot.ch.

9. Data Security

During a website visit, we use the widespread SSL/TLS procedure (Secure Socket Layer/Transport Layer Security) in connection with the highest encryption level supported by your browser. We also use appropriate technical and organizational security measures to protect your data against accidental or intentional manipulation, partial or complete loss, destruction or against unauthorized access by third parties. Our security measures are continuously improved in line with technological development.

10. Updating and Amending this Privacy Policy

This Privacy Policy is currently valid and this version is dated June 2021.

The ongoing development of our website and offers through it or on account of changes in legal or regulatory

requirements may make it necessary for us to amend this Privacy Policy.

The latest version of the Privacy Policy can be found at all times on our website at <https://en.themobbot.com> and be printed out.